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8 IN THE UNITED STATES DISTRICT COURT  
9 FOR THE NORTHERN DISTRICT OF CALIFORNIA  
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11 LETICIA JUAREZ,

No. C 06-05834 CRB

12 Plaintiff,

**ORDER**

13 v.

14 BANK OF AMERICA,

15 Defendant.  
16 \_\_\_\_\_/

17 Plaintiff Leticia Juarez (“Plaintiff”) filed this action to obtain benefits under a life  
18 insurance policy issued to her husband, Javier Juarez (“Juarez”). Her husband’s employer,  
19 Bank of America, now moves for summary judgment. That motion is hereby GRANTED.

20 **BACKGROUND**

21 Juarez began working as an employee of Bank of America in January of 1972. (Pl.’s  
22 Decl. ¶ 4.) He worked continuously for the company for nearly three decades. (See id. ¶ 4.)  
23 In or around 2000 and 2001, his health began to deteriorate and it became clear that he would  
24 eventually have to leave the company. (Id. ¶¶ 6-7.) Yet Juarez would not become eligible  
25 for a number of benefits until he reached retirement age, at the end of 2001. (Id. ¶ 8.) As a  
26 result, Juarez apparently reached a tacit understanding with Bank of America that he would  
27 remain on the bank’s employment roster until the following year. (Id. ¶ 8-9.) Juarez  
28 officially retired on June 15, 2002. (Norton Decl. ¶ 4.)

1 During his employment, Juarez had coverage under a group life insurance policy  
2 through Bank of America. (Pl.'s Decl. ¶ 2.) The insurance policy was available to "full-time  
3 and part-time associates for financial protection in the event of death or serious accidental  
4 injury." (Lum Decl., Ex. F, at 90.) Under the terms of the policy, coverage ended on "the  
5 last day of the month" in which "employment ends." (*Id.*) Accordingly, absent further  
6 action from Juarez, coverage under his policy ended on June 30, 2002, the end of the month  
7 when he officially retired.

8 The policy also included a provision allowing employees to "convert" their policies  
9 from the group-sponsored insurance policy, *i.e.* one procured by Bank of America on behalf  
10 of its employees, into an individual policy, *i.e.* one retained by the employees upon their  
11 departure for their own personal benefit. (*Id.* at 92, 95.) The policy set forth a deadline for a  
12 departing employee to make this conversion. It required employees to convert within either  
13 31 days after the end of coverage, or within 15 days after receiving notice from the insurer of  
14 the need to convert. (Crawford Decl. Exs. B & C.) These policy terms are undisputed.

15 The terms of the policy were set forth in an "Associate Handbook" issued to Bank of  
16 America employees. (Lum Decl., Ex. F, at 90-97.) The bank implies that Juarez received a  
17 copy of this handbook. (*See* Lum Decl. ¶ 3.) His wife says that he did not, based on her  
18 observation that he "did not have a copy of the bank's Associate Handbook in his files and he  
19 never mentioned to [her] that he had such a handbook." (Pl.'s Decl. ¶ 11.) She asserts that  
20 Juarez "kept detailed files with all of his correspondence from Bank of America" and that if  
21 he "had any clue that there was anything he needed to do to maintain the life insurance  
22 policy, he would have done so." (*Id.* ¶¶ 10-11.) Nonetheless, it is undisputed that Bank of  
23 America sent two letters to Juarez informing him that his benefits under the policy would  
24 terminate unless he converted it. (Crawford Decl. Exs. B & C.) These letters were mailed on  
25 July 23, 2002. Under the policy, the letters gave Juarez an extension of time, until August 7,  
26 2002, to convert. It is not disputed that Bank of America sent these letters. Nor, aside from  
27 her general statement about Juarez's state of mind, does Plaintiff dispute that Juarez received  
28 them. It is undisputed that Juarez never converted his policy. On August 27, 2002, he died.

1 In October of 2003, more than a year after her husband's death, Plaintiff asked to  
2 convert his policy. Bank of America denied her request. (Crawford Decl. Ex. D.) She  
3 appealed to the Bank of America Benefits Appeals Committee, which denied her appeal.  
4 (Latessa Decl. Ex. E.) Plaintiff then filed suit in San Francisco Superior Court. Her  
5 complaint set forth causes of action for "breach of contract" and "common counts." Bank of  
6 America removed the case to federal court on the ground that Plaintiff's claims are  
7 preempted by the Employee Retirement Income Security Act of 1974 ("ERISA"). Bank of  
8 America then filed a motion for summary judgment.

### 9 DISCUSSION

10 The first question presented is whether Plaintiff's state-law claims are preempted by  
11 ERISA. Plaintiff recognizes that "any state-law cause of action that duplicates, supplements,  
12 or supplants the ERISA civil enforcement remedy conflicts with the clear congressional  
13 intent to make the ERISA remedy exclusive and is therefore pre-empted." Aetna Health Inc.  
14 v. Davila, 542 U.S. 200, 209 (2004). Nonetheless, she argues that her claims--which rest on  
15 the theory that Bank of America breached an implied contract and the covenant of good faith  
16 and fair dealing in failing to provide him with the information he needed to convert his  
17 policy--are exclusive to the realm of California law and are therefore not preempted.

18 The Court disagrees. The insurance policy was unquestionably issued in connection  
19 with an employee benefit plan, and is therefore governed by ERISA. Plaintiff's claims relate  
20 directly to Bank of America's obligations to Juarez under the insurance policy it issued to  
21 him. Federal courts have consistently found that such claims, whether styled as breach of  
22 contract, as a breach of implied contract, or as a breach of the covenant of good faith and fair  
23 dealing, are preempted. 29 U.S.C. § 1144(a) ("[T]his chapter shall supersede any and all  
24 State laws insofar as they may now or hereafter relate to any employee benefit plan . . .");  
25 Evans v. Safeco Life Ins. Co., 916 F.2d 1437, 1439 (9th Cir. 1990) ("ERISA contains one of  
26 the broadest preemption clauses ever enacted by Congress."). A claim is preempted even if  
27 the breach alleged--here, failing to provide Juarez with adequate information so that he knew  
28 to convert his policy--is not explicitly addressed by the language of the contract or policy.

1 Ellenburg v. Brockway, Inc., 763 F.2d 1091, 1095 (9th Cir. 1985) (“The Ninth Circuit has  
2 held that ERISA preempts common law theories of *breach of contract implied in fact*,  
3 promissory estoppel, estoppel by conduct, fraud and deceit, and breach of contract.”  
4 (emphasis added)). Plaintiff’s state-law claims therefore must be, and hereby are,  
5 DISMISSED.

6 Plaintiff also styles her claims, and Bank of America perceives them, as a challenge to  
7 the Bank of America Benefits Appeals Committee’s decision to deny benefits under ERISA.  
8 See 29 U.S.C. § 1132(a)(1)(B). The Court concludes that Plaintiff cannot prevail on such her  
9 ERISA challenges, either.

10 The Court accepts, without deciding, that an implied contract existed between Juarez  
11 and Bank of America, such that the former had an obligation to keep the latter informed  
12 about his right to convert under the policy and the steps he needed to take in order to make a  
13 conversion. The Court further accepts, without deciding, that Plaintiff may advance such a  
14 theory of implied contract, even though the question was not directly considered by the Bank  
15 of America Benefits Appeals Committee, and even though her complaint nowhere mentions  
16 such an implied contract. Even accepting all of Plaintiff’s contentions, no reasonable juror  
17 could rule in Plaintiff’s favor on her claim for wrongful denial of benefits. Nissan Fire &  
18 Marine Ins. Co. v. Fritz Cos., 210 F.3d 1099, 1103 (9th Cir. 2000).

19 The undisputed evidence is that Bank of America *did* inform Juarez about precisely  
20 these conversion details. It sent him two letters on July 23, 2002. (Crawford Decl. Ex. B &  
21 C.) Both letters informed him that his benefits had terminated on June 30, 2002. (Id.) Both  
22 letters informed him that he had the right to convert his policy, without medical examination,  
23 into an individual policy issued by the Metropolitan Life Insurance Company. (Id.) Both  
24 letters indicated that he had not yet made the conversion. (Id.) Both letters indicated that he  
25 had 31 days from the termination of his benefits (August 1, 2002) or 15 days from the receipt  
26 of the letter (August 7, 2002), whichever was latest, to make the conversion. (Id.) Plaintiff  
27 does not contradict that Juarez received these letters. She also does not dispute that Juarez  
28 failed to convert the policy. Her statements about Juarez’s *state of mind* regarding his intent

1 to retain coverage under the policy, to the extent that such statements are even admissible,  
2 see Fed. R. Evid. 802, are insufficient to create a genuine issue of material fact on the  
3 question of whether Bank of America breached any putative obligation that it owed to Juarez.

4 Bank of America contends that this Court must review the decision to deny benefits  
5 under an “abuse of discretion” standard. See Firestone Tire & Rubber Co. v. Bruch, 489  
6 U.S. 101, 115 (1989). The Court makes no finding here about whether Bank of America’s  
7 employee benefits plan conferred “authority to determine eligibility for benefits or to  
8 construe the terms of the plan” upon the Bank of America Benefits Appeals Committee. See  
9 Kearney v. Standard Ins. Co., 175 F.3d 1084 (9th Cir.1999) (en banc) (quoting Firestone, 489  
10 U.S. at 115). Whether reviewed *de novo* or under an abuse of discretion standard, the record  
11 in this case compels the same conclusion: that Bank of America did not violate its obligations  
12 under ERISA by denying her claim for benefits. As a result, Bank of America’s motion for  
13 summary judgment is hereby GRANTED.

#### 14 CONCLUSION

15 To the extent that Plaintiff advances a state-law claim for breach of contract and  
16 common counts, her claims are preempted by ERISA and must be dismissed. Ellenburg, 763  
17 F.2d at 1095. To the extent that she challenges the denial of ERISA benefits under 29 U.S.C.  
18 § 1132(a)(1)(B), Bank of America is entitled to summary judgment because no reasonable  
19 juror could conclude that the company breached its duty under the benefits plan to inform  
20 Juarez about his right of conversion. Nissan Fire & Marine, 210 F.3d 1099, 1103.

21 **IT IS SO ORDERED.**

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24 Dated: June 8, 2007



CHARLES R. BREYER  
UNITED STATES DISTRICT JUDGE